DEPARTMENT OF HEALTH & HUMAN SERVICES



Dallas District 3310 Live Oak Street Dallas, Texas 75204-6191

June 24, 1997

Ref:97-DAL-WL-29

WARNING LETTER

FEDERAL EXPRESS

Mr. George F. Pickett, Chief Executive Officer Atlantic Southeast Airlines, d/b/a ASA Hartsfield International Airport Atlanta, GA 30354

Dear Mr. Pickett:

During an inspection of your ASA support facility, DFW International Airport (DFW), Terminal 4E/Gate 26, on June 6, 1997, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR), Part 1250. Therefore, the referenced facility has been classified as "Provisional."

Our investigation revealed significant insanitary conditions, including:

- 1. An accumulation of toilet paper and blue sewage solution was observed at the rear end of service cart No. 701.
- 2. Sewage drain hoses were stored uncoupled and unprotected on top of both lavatory carts, a sewage odor permeated the area, the sewage tank vents on both carts were unsealed and unprotected. Insects were noted flying in the drain hose and sewage tank vent areas.
- 3. The blue water dispensing hoses were left unprotected and uncovered on the top of both carts without caps and keeper chains. Blue water stain was noted on the top front surface area of the lavatory cart.
- 4. Dented, unopened soft beverage cans were observed on the floor between pallet slats with accumulated trash, dirt and spider webs.

2- Mr. George F. Pickett, CEO June 24, 1997

This letter is not intended to be an all-inclusive list of deficiencies at your airline support facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all ASA facilities are in compliance with the regulations.

A list of Inspectional Observations (FDA-483) was issued to and discussed with responsible individuals at the referenced support facility. A copy of the FDA-483 is enclosed for your reference. Please review the observations noted by the investigator at the DFW location inspected and respond in writing to each observation. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in further action by FDA. Your airline support facility may be placed on a "Not Approved" status, following the current provisional status, if future similar violations occur.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,

Joseph R. Baca

Dallas District Director

GSG

Mr. Steve D. Samford
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